# Mental Health and Wellbeing services Aberdeenshire

#### **Available Services and Referral Routes**









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#### Introduction

Unfortunately, there is current no single access point to refer patients to for their mental health or wellbeing concerns. Aberdeenshire Health and Social Care Partnership are actively working towards this. In the meantime, here are several resources available to signpost patients towards or refer them on to.

#### **General Mental Health Resources**

Aberdeenshire Council - Mental health and wellbeing - Aberdeenshire Council

MIND - Helping someone else - Mind

NHS Inform - NHS inform - Scottish health information you can trust | NHS inform

Rethink - Worried about someone's mental health? (rethink.org)

Samaritans - Samaritans | Every life lost to suicide is a tragedy | Here to listen

#### **Self-Management and Third Sector Support**

Topic or Concern	Services Available	Referral Process
Abuse (Including Domestic Abuse)	NHS Grampian Self Help Guide on Abuse and Domestic Abuse:  Abuse.pdf (ntw.nhs.uk)  Domestic Violence.pdf (ntw.nhs.uk)	Self-management guide Signpost/Self-Referral
	National Domestic Violence Helpline  The helpline can give support, help and information over the telephone. It is staffed 24 hours a day by fully trained female support workers and volunteers. All calls are confidential and there are translation facilities and a service for callers who are hearing impaired.	Signpost/Self-referral  www.nationaldomesticviolencehel pline.org.uk  Tel: 0808 200 2047





## Abuse (Including Domestic Abuse)

Cont.

Childline	Signpost/Self-referral
Children and young people can contact if they are in trouble or are being abused.	Freephone 08001111
	www.childline.org.uk
being abasea.	
Grampian Women' Aid	Signpost/Self-referral
Offers a free, confidential, and non-judgmental service to woman who have experienced domestic abuse	Tel: 01224593381
	www.grampian-womens-aid.com
Rape Crisis Centre	Signpost/Self-referral
Helpline, support, counselling and	Freephone: 0808 802 9999
information for woman and girls who have been raped or sexually	www.rapecrisis.org.uk
assaulted	Email: info@rapecrisis.org.uk
Rape and Abuse Support	Signpost/Self-referral
Aberdeen and the North East (RASANE)	Tel: 01224 590932
provides support to people, over the age of 13 years, who have been	Helpline:01224 591342
	Email: info@rasane.org.uk
subjected to sexual violence at any time in their lives	www.rcgrampian.co.uk
Survivors UK	Signpost/Self-referral
Provide information, support and	Helpline: 020 3598 3898
counselling for <b>men</b> who have been raped or sexually abused.	Text (SMS) Chat Service: 020 3322 1860
	Email: info@survivorsuk.org
	www.survivors.org
Victim Support	Signpost/Self-referral
Offers support and practical advice	Support Line: 0808 1689 111
to victims of any sort of crime, including sexual abuse	www.victimsupport.org.uk
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# Abuse (Including Domestic Abuse) Cont.

# Women's Therapy Centre Offers individual counselling and groups for women who have been sexually abused Men's Advice Line Signpost/Self-referral Tel: 0207 263 7860 Email: enquiries@womensthrapycentre.c o.uk www.womenstherapycentre.co.uk Signpost/Self-referral www.mensadvice.org.uk

Tel: 0808 801 0327

experiencing domestic violence

# Alcohol and Substance Misuse

Freephone available Monday to Friday 9am –5pm  Respect  Helpline offering information and advice to people who are abusive towards their partners and want help to stop	Tel: 0808 801 0327  Email: info@mensadviceline.org.uk  Signpost/Self-referral  www.repectphoneline.org.uk  Tel: 0808 802 4040 – helpline for domestic violence perpetrators  Men's advice line: 0808 801 0327 – help for male victims of domestic violence.
NHS Grampian Self Help Guide on Alcohol  Alcohol and You.pdf (ntw.nhs.uk)  Aberdeenshire Alcohol and drug services  Provide information about alcohol and drug support, treatment and recovery in Aberdeenshire.	Self Management Guide Signpost/Self-referral Signpost/Self-referral Tel: 01224 558844 www.aberdeenshirealcoholdrugs.s upport
Alcohol and Drug Action  provides advice to prevent harmful use of alcohol and drugs as well as person-centred support	Signpost/Self-referral Freephone: 0333 3448 355 or 01224 594700







# Alcohol and Substance Misuse cont.

(Aberdeenshire Central and South only)  Alcoholics Anonymous  Information, advice and support to help people recover from alcoholism	www.alcoholanddrugsaction.org.uk  Signpost/Self-referral  Helpline: 0800 9177 650  Email: help@aamail.org  www.alcholics-anonymous.org.uk
Turning point  Provides specialist services for people affected by alcohol, drug and mental health problems	Signpost/Self-referral  Tel: 020 7481 7600  www.turningpoint.co.uk
National Association for Children of Alcoholics  Providing information, advice and support for everyone affected by a parent's drinking	Signpost/Self-referral Helpline: 0800 358 3456 www.nacoa.org.uk
Al-Anon Family Groups UK and Eire  Helps families and friends of alcoholics recover from the effects of living with those with drinking problems	Signpost/Self-referral Helpline: 020 7403 0888 www.al-anonuk.org.uk
Narcotics Anonymous Support for those with drug afflictions	Signpost/Self-referral  Tel: 0300 999 1212 (10am – midnight)  Welcome to UKNA   UKNA   Narcotics Anonymous in the United Kingdom







**Anxiety** 

NHS Grampian Self Help Leaflet for; Anxiety Anxiety.pdf (ntw.nhs.uk) Health Anxiety Health Anxiety.pdf (ntw.nhs.uk) Panic www.selfhelpguides.ntw.nhs.uk/gr ampian/leaflets/selfhelp/Panic.pdf	Self Management Guide Signpost/Self-referral
Anxiety Care UK  Provides support and information to those suffering from anxiety	Signpost/Self-referral  www.anxietycare.org.uk  Email: recoveryinfo@anxietycare.org.uk
Anxiety UK  Provides information and support to people suffering from anxiety disorders  Daylight  CBT approach based app/website for managing anxiety	Signpost/Self-referral Infoline: 08444 775 774 Text Service: 07537416905 www.anxietyuk.org.uk Signpost/Self-referral Daylight (trydaylight.com)
No Panic Support for suffers of panic attacks, phobias, obsessive compulsive disorder, general anxiety disorder and tranquilizer withdrawal  NHS Grampian Self Help Guide for Bereavement;  Bereavement.pdf (ntw.nhs.uk)	Signpost/Self-referral Helpline:0844 967 4848 Youth Helpline: 01753 840 393 (12-30 years old) www.nopanic.org.uk Self Management Guide Signpost/Self-referral





**Bereavement** 



## Bereavement cont.

CRUSE Bereavement Care	Signpost/Self-referral
Offers advice and support for those affected by bereavement. Helpline for bereaved people and carers offering support from trained volunteers	Helpline: 0808 808 1677  www.cruse.org.uk
Bereavement Advice Centre	Signpost/Self-referral
Offers advice on all aspects of	Helpline: 0800 634 9494
bereavement from registering the death and finding a funeral direction through to probate, tax and benefit queries.	www.bereavementadvice.org
The Blue Cross – Pet Bereavement	Signpost/Self-referral
Support	Tel: 0800 096 6606
Offer support to those affected by	www.bluecross.org.uk/pet-
bereavement of a pet	bereavement-support
Child Death Helpline	Signpost/Self-referral
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Freennone service for anyone	Freennone: UXUX XUU 6019
Freephone service for anyone affected by the death of a child	Freephone: 0808 800 6019  www.childdeathhelpline.org.uk
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affected by the death of a child	www.childdeathhelpline.org.uk
affected by the death of a child  The Lullaby Trust  Offers confidential support to anyone affected by the sudden and	www.childdeathhelpline.org.uk Signpost/Self-referral
affected by the death of a child  The Lullaby Trust  Offers confidential support to	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868
affected by the death of a child  The Lullaby Trust  Offers confidential support to anyone affected by the sudden and unexpected death of a baby or young toddler. This is available	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868
The Lullaby Trust  Offers confidential support to anyone affected by the sudden and unexpected death of a baby or young toddler. This is available immediately or at any time later.	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868  www.thelullabytrust.org.uk
affected by the death of a child  The Lullaby Trust  Offers confidential support to anyone affected by the sudden and unexpected death of a baby or young toddler. This is available immediately or at any time later.  SANDS  Sands exists to support anyone affected by the death of a baby, to	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868  www.thelullabytrust.org.uk  Signpost/Self-referral
affected by the death of a child  The Lullaby Trust  Offers confidential support to anyone affected by the sudden and unexpected death of a baby or young toddler. This is available immediately or at any time later.  SANDS  Sands exists to support anyone	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868  www.thelullabytrust.org.uk  Signpost/Self-referral  Tel: 0808 164 332
affected by the death of a child  The Lullaby Trust  Offers confidential support to anyone affected by the sudden and unexpected death of a baby or young toddler. This is available immediately or at any time later.  SANDS  Sands exists to support anyone affected by the death of a baby, to improve the bereavement care	www.childdeathhelpline.org.uk  Signpost/Self-referral  Tel: 0808 802 6868  www.thelullabytrust.org.uk  Signpost/Self-referral  Tel: 0808 164 332  Email: helpline@sands.org.uk





Bereavement	Survivors of Bereavement by	Signpost/Self-referral
cont.	Suicide (SOBS)	Helpline; 0300 111 5065
	Provides helpline and support for people affected by suicide	www.uk-sobs.org.uk
	WAY Widowed and Young	Signpost/Self-referral
	A national charity in the UK for men and women aged 50 or under when their partner died. It's a peer- to- peer support group run by a network of volunteers who have bereaved at a young age themselves.	www.windowedandyoung.org.uk
<u>Carers</u>	Quarriers	Signpost/Self-referral
	Quarriers' Carer Service provides advice and support to unpaid Adult and young Carers throughout Aberdeenshire	01467 538700 Email: aberdeenshirecarers@quarriers.or g.uk
	Aberdeenshire Council	Signpost/Self-referral
	Support for carers website.  Provide useful links and contacts for adult and young carers	Support for carers - Aberdeenshire Council
<b>Computerised</b>	Silver Cloud	Signpost/Self-referral
<u>CBT</u>	Service Users access CBT treatment online via computer, tablet or mobile phone and work through the modules flexibly at their own pace	Programmes - SilverCloud (silvercloudhealth.com) Access code: Scotland2020
<b>Controlling Anger</b>	NHS Grampian Self Help Guide for Controlling Anger;	Signpost/Self-referral
	Controlling Anger.pdf (ntw.nhs.uk)	
	British Association of Anger	Signpost/Self-referral
	Management (BAAM)	Tel: 0345 1300 286
	Provides training, support and information for people with anger	Email: info@angermanage.co.uk
	management issues.	www.angermanage.co.uk







<u>Counselling,</u> <u>Listening and Peer</u> Support.

#### Penumbra WELL Aberdeenshire

offer up to 3 support sessions to explore your current situation and plan for your own goals. Our friendly group workshops are a great place to share practical techniques and tips with others to manage your mental health. Our peer volunteer network will connect you with people locally who can share their own lived experience, and we'll support you to join in with community activities and interests

#### Signpost/Self-referral

Email:

WELL.Aberdeenshire@penumbra.o rg.uk

WELL Aberdeenshire (Well Empowered Linked Locally) - Penumbra

#### **Togetherall**

Togetherall is an online space for group peer support, that is easy to access, available 24/7 and anonymous. It is clinically safeguarded by always-active mental health professionals who are overseen by a 24/7 clinical team.

Promoted to whole populations or by referrals made in primary care, for 15 years we have worked with NHS and public health teams to provide easy-access, instant support from real people in our community.

#### Signpost/Self-referral

#### **Togetherall**

Inform patient that when registering select "My area is registered"







Counselling,
Listening and
Peer Support
cont.

#### The Spark Signpost/Self-referral

The Spark is a leading provider of couples counselling, marriage counselling, individual counselling, youth counselling and family counselling services in Scotland. We are also the biggest provider of school-based counselling services in the country, supporting thousands of children and young people each year with counselling.

https://www.thespark.org.uk Freephone: 0808 802 2088

#### **Aberdeen Foyer**

Aberdeen Foyer's counselling service continues to provide support for young people and adults. Our counsellors are providing a hybrid approach to counselling offering face-to-face sessions as well as phone/online appointments.

#### Signpost/Self-referral

www.aberdeenfoyer.com

Email:

counselling@aberdeenfoyer.com

Tel: 01224 212924

### Crisis and out of hours

Samaritans	Signpost/Self-referral
Confidential support for anyone in	Helpline: 116 123
crisis	Email: jo@samaritans.org
	www.samaritans.org
SANEline	Signpost/Self-referral
Offers practical information, crisis	0300 304 7000
care and emotional support.	
Helpline available 6pm -11pm	
Shout	Signpost/Self-referral
Shout crisis text line	Text "Shout" to 85258
Young Minds Crisis Messenger	Signpost/Self-referral
For people under 19	Text "YM" to 85285



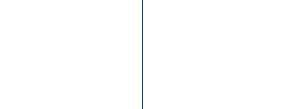




## **Debt and Finances**

<u>Depression and</u> <u>Low Mood</u>

National Debt Line	Signpost/Self-referral
Help for anyone in debt or	Tel: 0808 808 400
concerned they may fall into debt.	www.nationaldebtline.org
Mental Health and Money Advice	Signpost/Self-referral
Clear, practical advice and support for people experiencing issues with mental health and money.	Clear, practical advice for Scotland : Mental Health & Money Advice (mentalhealthandmoneyadvice.org )
Citizen Advice Scotland	Signpost/Self-referral
Free independent, confidential, impartial advice, available for everyone.	<u>Citizens Advice Scotland</u>
NHS Grampian Self Help Guide on Depression  Depression and Low Mood.pdf (ntw.nhs.uk)	Signpost/Self-referral
Living Life to the Full	Signpost/Self-referral
free online courses cover low mood, stress and resilience. People can work out why they feel as they do, how to tackle problems, build	Living Life to the Full   helping you help yourself (llttf.com)









#### <u>Depression and</u> <u>Low Mood cont.</u>

Beating the Blues	Signpost/Self-referral
A computerized CBT service aimed at helping those suffering from anxiety and/or depression. Programme consists of 8 one hour weekly sessions that can be completed online at the user's pace. This service costs £149 however if your GP refers you to this service and you are deemed appropriate for the criteria this service is free.	Online CBT Course   Therapy Online   Beating The Blues  OR  GP Referral through SCI Gateway
Bipolar UK	Signpost/Self-referral
Works to enable people affected	www.bipolar.org.uk
by bipolar disorder to take control of their lives	Tel: 0333 323 3880
Depression Alliance	Signpost/Self-referral
Information, support and understanding for people who suffer with depression, and for relative who want to help. Self help groups, information and raising awareness for depression.	www.depressionalliance.org
Depression UK	Signpost/Self-referral
A national mutual support group for people suffering from depression	www.depressionuk.org
Young Minds	Signpost/Self-referral
A national organisation committed	www.youngminds.org.uk
to improving the mental health of all children and young people	Tel: 020 7089 5050
under 25	Parent Hotline: 0808 802 5544





Eating Disorders	NHS Grampian Self Help Guide on Eating Disorders;  Eating Disorders.pdf (ntw.nhs.uk)  BEAT  Provides advice, support and training to individuals with eating disorders, their carers, and the professionals working in this field wherever you live in the UK	Self Management Guide Signpost  Signpost/Self-referral  wwwb-eat.co.uk  Email: help@b-eat.co.uk  Helpline: 0345 643 1414 (over 18)  Youthline: 0345 634 7650 (under 25)
<u>Gambling</u>	NHS Inform Website	Signpost/Self-referral
	Problem gambling   NHS inform	
	Gam-Anon Scotland	Signpost/Self-referral
	If you have a loved one with a gambling problem, support is available from Gam-Anon Scotland. The organisation has supportive, confidential meetings that are separate from Gamblers Anonymous meetings	24 Hour Helpline 0370 050 8881  www.gamanonscotland.org
<u>Mindfulness</u>	Frantic World	Signpost/Self-referral
	Free meditation and mindfulness resources	<u>www.Franticworld.com</u>
	Headspace	Signpost/Self-referral
	A free taster of mindfulness, with an opt-in to buy further sessions	www.headspace.com
	an opt-in to buy further sessions	Headspace APP
	Available on Netflix.	
	Free Mindfulness	Signpost/Self-referral
	A collection of free to download meditations	www.freemindfulness.org







## Obsessions and Compulsions

**Older Adult** 

NHS Grampian Self Help guide for	Self Management Guide
Obsessions and Compulsions;	Signpost
Obsessions and Compulsions.pdf	
(ntw.nhs.uk)	
OCD Action	Signpost/Self-referral
Provides support and information	www.ocdaction.org.uk Email:
to anybody affected by OCD and	support@ocdaction.org.uk
works to raise awareness of the	
disorder	
OCD-UK	Signpost/Self-referral
A national support group for	www.ocduk.org
people with obsessive-compulsive disorder	Advice line: 0845 120 3778
alsoraci	Email: support@ocduk.org
AGE UK	Signpost/Self-referral
Age UK's website and advice line is	Age UK   The UK's leading charity
a free, confidential national phone	helping every older person who
service for older people, their	needs us
families, friends, carers and	Tel: 0800 678 1602
professionals. Our team will give you information that is reliable and	Lines are open 8am-7pm, 365 days
up to date and help you to access	a year.
the advice you need.	
SilverLine	Signpost/Self-referral
The Silver Line Helpline is a free,	The Silver Line Helpline
24-hour telephone service for	Tel: 0800 4 70 80 90
older people across the UK.	24 hours, 7 days a week
We offer friendship, conversation,	, , , , , , , , , , , , , , , , , , , ,
and support for people aged 55 or over, especially those who may be	
experiencing feelings of loneliness	
and isolation.	







<u>Phobia</u>	Triumph over phobia	Signpost/Self-referral
	Provides national network of self help groups for people with phobias or OCD	Tel: 01225 571 740
		Email; info@topuk.org
		www.topuk.org
Post-natal	NHS Grampian Self Help Guide for;	Self Management Guide
<u>Depression</u>	Postnatal Depression.pdf (ntw.nhs.uk)	Signpost
	Action on postpartum psychosis (APP)	Signpost/Self-referral
		www.app-network.org
	Information and support for anyone who's experience	
	postpartum psychosis, including a	
	peer support network and an online forum	
	Association for Post Natal Illness	Signpost/Self-referral
	(APNI)	www.apni.org
	For women who are experiencing depression following the birth of their baby.	Tel: 0207 386 0868
	Birth Trauma Association	Signpost/Self-referral
	Support for women who have	Home - Birth Trauma Association
	experienced traumatic childbirth, and their partners	
<u>Prisoners</u>	NHS Grampian Self Help Guide for	Self Management Guide
	Prisoners;	Signpost
	Prisoner Anxiety.pdf (ntw.nhs.uk)	
	Prisoner Depression and Low Mood.pdf (ntw.nhs.uk)	
	Prisoner Post Traumatic Stress.pdf (ntw.nhs.uk)	
	<u> </u>	







Trauma and Post	NHS Grampian Self Help Guide for;	Self Management Guide
Traumatic Stress  Relationships	Post traumatic Stress.pdf (ntw.nhs.uk)	Signpost
	Assist Trauma Care  A support organisation for people	Helpline: 01788 560 800  ASSIST Trauma Care   Working
	suffering from PTSD  Relate	together from trauma to recovery  Signpost/Self-referral
	Help with marital or relationship problems	Helpline: 0300 100 1234 www.relate.org.uk
	The Spark	Signpost/Self-referral
	The Spark is a leading provider	https://www.thespark.org.uk
	of couples counselling, marriage counselling, individual counselling, youth counselling and family counselling services in Scotland. We are also the biggest provider of school-based counselling services in the country, supporting thousands of children and young people each year with counselling.	Freephone: 0808 802 2088
<u>Relaxation</u>	NHS Cumbria, Northumberland, Tyne and wear relaxation techniques  Audio files of relaxation techniques that can help relieve stress and gain a sense of wellbeing. Available in both male and female voices.	Signpost/Self-referral  https://www.thespark.org.uk  Freephone: 0808 802 2088  Relaxation techniques - Cumbria, Northumberland, Tyne and Wear  NHS Foundation Trust
		(cntw.nhs.uk)
<u>Self-Harm</u>	NHS Grampian Self Help Guide for; Self-Harm.pdf (ntw.nhs.uk)	Signpost/Self-referral







Self-Harm cont.	National Self Harm Network	Signpost/Self-referral
<u>seij nam com:</u>	An online support forum providing crisis support, information and resources, advice, discussions and distractions	www.nshn.co.uk
	Self Injury Support	Signpost/Self-referral
	A national organisation that supports girls and women in emotional distress who harm themselves. Support services available Monday to Friday 7pm-9pm	Email and Text Support Service: 0780 047 2908 (for girls and women up to 24 years old) Self Injury Helpline: 0808 800 8088
Self Help	NHS Grampian Self Help Guides	Self Management guides
	Free online Self help guides	NHS Grampian - Self Help Guides (ntw.nhs.uk)
	Centre for Clinical Interventions	Self management guides
	Provide Free online resources to help people overcome mental health issues	Signpost  CCI - Anxiety, Depression, Bipolar & Eating Disorders - Perth (health.wa.gov.au)
Sleeping	NHS Grampian Self Help guide for;	Signpost/Self-referral
<u>Problems</u>	Sleeping Problems.pdf (ntw.nhs.uk)	
	Sleepio 6 week clinically proven programme to treat insomnia	Signpost/Self-referral  Onboarding Sleep Test - Sleepio
	SilverCloud – Space for Sleep This course uses CBT (cognitive behavioural therapy) methods and lifestyle advice to help you sleep better and more easily. Has interactive exercises, diaries and calendars, and practical techniques to improve your sleep	Signpost/Self-referral  Programmes - SilverCloud (silvercloudhealth.com)  Access Code: Scotland2020







	The Sleep Charity	Signpost/Self-referral
	Offers advice and information to deal with most sleep issues and ensure everyone understands the value of a good night's sleep.	Home - The Sleep Charity
<u>Stress</u>	NHS Grampian Self Help Guide for;	Signpost/Self-referral
	Stress.pdf (ntw.nhs.uk)	
	International Stress Management association	Signpost/Self-referral
	Provides information about	Home   ISMA Stress Management
	recognising and reducing stress	Association
Suicide	SAMH – Suicide Prevention	Signpost/Self-referral
<u>Suicide</u>	Self help guides for managing suicidal thoughts and feelings	Suicide Prevention   SAMH
	Prevent Suicide Northeast	Signpost/Self-referral
	Scotland	Prevent Suicide Northeast Scotland
	Website and App providing	- App and Website
	information and safety planning for	(preventsuicideapp.com)
	those with suicidal thoughts.	
	Samaritans	Signpost/Self-referral
	24 hour helpline for those	Samaritans   Every life lost to
	requiring support with their mental	suicide is a tragedy   Here to listen
	health and suicidal thoughts.	Tel: 116 123
<u>Veterans</u>	Combat Stress	Signpost/Self-referral
	This service provides support for people with mental health issues related to military experiences.	24 hour Helpline 0800 138 1619
		Text: 07537404719
	related to minitary experiences.	Email: combat.stress@rethink.org
		http://www.combatstress.org.uk
	ASAP (Armed Services Advice	Signpost/Self-referral
	Project)	Tel: 0808 800 1007 (Mon-Fri 9am-
		5pm)
		·







Practical support for people affected by military experiences and who wish help with housing, debt, benefits, work issues and/or relationships.

#### Email:

ASAP@citizensadvicedirect.org.uk

http://www.asapadvice.org.uk

#### **Veterans First Point**

Scottish Veterans are able to access support from an NHS veteran specific mental health and well-being provider Veterans First Point (V1P). V1Phas locations in Tayside, Lothian, Ayrshire & Arran, Lanarkshire, Fife and the Scottish Borders. V1P can be contacted at Veterans First Point on 0131 220 9920. V1P is a service designed by veterans for veterans. It works in partnership to meet the needs of veterans whatever they may be. If veterans would like to speak to someone who has also been in the services, V1P employ peer support workers who are able to help veterans and their family members get appropriate help.

#### Signpost/Self-referral

TEL: 0131 220 9920.

Welcome to Veterans First Point | Veterans First Point







#### **NHS Approved Self-Management Apps**

#### Helpful Apps to support with Mental Health and Wellbeing



<u>StayAlive</u>- suicide prevention, safety planning and crisis support (free)



<u>Calm Harm</u>- manage and resist urges to self-harm (free)



<u>SAM</u>- guided self-help for anxiety management (free)



<u>Breethe</u> – guided self help for sleep and anxiety



<u>Headspace</u>- guided mindfulness meditations (1<sup>st</sup> 10 sessions free). Also available on Netflix



<u>Smiling Mind</u> – Guided mindfulness for all age groups (free)



What's Up? – CBT informed relaxation and grounding techniques for depression and



The Decider Skills App —Decider skills are CBT skills that help us tolerate distress, be more mindful, manage our emotions

anxiety (free)

and improve communication



<u>Calm</u> -sleep and stress management with relaxation sounds and exercises (free)



<u>Catch It</u>- CBT mood monitoring diary (free)



<u>Daylight</u> - provides help to people experiencing symptoms of worry and anxiety, using evidence-based cognitive behavioural techniques,

**'8**+

<u>Sleepio</u> - clinically-evidenced sleep improvement programme that is fully automated and

voice, and animation (free)

highly personalised, using cognitive behavioural techniques to help improve poor sleep (free)



(free)

<u>Prevent Suicide</u> - provides helpful info for those affected in any way by suicide, extensive contact

details for services in Aberdeen city and
Aberdeenshire as well as providing users with
the ability to create their own safety plan



Student Health App – To reduce your worries, feel more confident and get the support you need at what can be a

challenging time as a student (free)









<u>Silver Cloud –</u> Eight-week course to help you manage your stress, anxiety and depression at your own pace (free). Access code:



<u>DistrACT</u> – Easy, quick and discreet access to information and advice about self-harm and suicidal thoughts (free)

Scotland2020



Mindshift- strategies for anxiety and sleep with relaxation (free).







#### Staffed Services available across Aberdeenshire

#### **Out of Hours Emergency Service**

Our Out of Hours Emergency Service helps anyone experiencing personal or family problems that reach a crisis at nights, weekends or bank holidays. We provide an emergency social care service in situations that can't wait until the social work offices reopen.

Calls are screened by experienced staff who will prioritise those referrals that are emergencies, and pass on other referrals to daytime services.

When necessary, out of hours emergency service staff will visit you in your own home, in hospital, at a police station or at another relevant location.

This service is available from 5pm to 9am, weekdays and all weekend. The office isn't staffed after midnight. But if your call is an emergency you will be put through to someone.

Tel: 0345 608 1206

#### Pillar (Kincardine area only)

Pillar Kincardine is a local Mental Health organisation whose mission is to improve the lives of adults living in Kincardine and Mearns who are seeking help to cope with emotional, social or mental health challenges.

Call - 01569 767222 office hours Monday - Friday 9am - 4pm

http://www.pillarkincardine.co.uk

#### **Networks of Wellbeing (Huntly Area)**

Networks of Wellbeing (NoW) is an inclusive and diverse organisation which promotes and supports people in improving their mental health and wellbeing.

Based in Huntly in Aberdeenshire, NoW offers a community based service centred around the <u>Five</u> <u>Ways to Wellbeing</u> approach to good mental health.

www.networksofwellbeing.org

Tel: 01466 793732

Email: info@networksofwellbeing.org







#### Penumbra - WELL Aberdeenshire

Offer up to 3 support sessions to explore an individuals' current situation and plan for their own goals. Friendly group workshops are a great place to share practical techniques and tips with others to manage an individual's mental health. Peer volunteer network will connect individuals with people locally who can share their own lived experience, and support individual' to join in with community activities and interests

WELL Aberdeenshire (Well Empowered Linked Locally) - Penumbra

Self-referral - Email: WELL.Aberdeenshire@penumbra.org.uk

#### **Community Chaplaincy Listening Service**

The Listening service provides a safe, confidential space, free from judgement by our trained CCL listeners, for you to speak about whatever is causing you anxiety, or just making you feel low, and generally getting in your way of both your health and wellbeing.

\*Only Available; Alford GP Practice, Maud Community Trust (open to patients registered with Central Buchan and Aden Practices, Haddo Medical Group, Aboyne Hospital, Skene Medical Group, Portlethen Medical centre, Ellon Medical Group, Insch Medical Practice, Bydand Medical Group, Inverurie Medical Practice

To make an appointment ask the GP receptionist for an appointment with the listening service.

#### **Specialist Link Worker Service**

Money advice and welfare officers linked to GP practices based on Scottish index of multiple deprivation.

\*Only Available to Turriff, Peterhead, Mintlaw, Hatton, Cruden Bay, Crimond, Central Buchan, Inverurie, Laurencekirk, Auchenblae, Huntly and Insch.

Referral within GP practice.

#### <u>Crisis Intervention Team (Aberdeenshire North Only)</u>

The team will undertake a Mental Health Assessment and will Provide support for a short period of time to undertake a specific intervention. Thereafter, signpost patients to the most appropriate service to meet their needs.

The Crisis Intervention Team does not operate 24/7 and referral required by GP via SCI Store







#### **Mental Health Improvement & Wellbeing Service**

The Mental health Improvement and Wellbeing Service covers the whole of Aberdeenshire. Will accept referrals for all Mental Health and Wellbeing issues, including advice, information, and social issues.

#### This can include:

- Financial advice, budgeting support and information
- Housing support advice and information
- Managing and understanding mental and physical health and wellbeing
- Access to community services, groups, and activities
- Signposting for education, volunteering, and employment opportunities
- · Social and community integration and lifestyle choices
- Exploring existing networks and supports to maximise outcomes
- Developing and managing positive habits and routines
- Holistically supporting and facilitating positive life changes

The only specific requirements are that the referrals are for adults 16+ (No upper age limit), that they DO NOT meet Secondary Care Mental Health Criteria (as in are stable and well enough to engage with support from our service and are not open to Secondary Care already), and that the Client is both aware and consenting to the referral being made.

www.nhsgrampian.org/service-hub/mental-health-improvement-wellbeing-service-aberdeenshire/

Referral by GP via SCI Store or Self-referral to gram.mhiwsself@nhs.scot.

#### **Aberdeenshire Primary Care Psychological Therapies Service**

This service works across all Aberdeenshire GP practices, offering support for individuals to help treat and manage a range of common mental health problems such as:

- Anxiety: Panic Disorder Social Anxiety Health anxiety OCD Phobias PTSD
- Depression
- Mental Health difficulties arising from long-term health conditions

The service does not accept referrals to individuals who are open secondary care services.

In total we have a team of 25 staff working in this service consists of a wide range of mental health practitioners including Clinical and Counselling Psychologists, Psychological Therapists and Wellbeing Workers, who can offer one to one and group interventions.

Wellbeing Workers offer low intensity input, often involving supporting individuals with self-help materials and signposting to other services. They use Cognitive Behavioural Therapy (CBT) based skills and interventions.







Our Psychological Therapists deliver high intensity, evidence-based CBT therapy, to individuals with a wide range of mild to moderate mental health difficulties on a 1:1 basis at Tier 2 offering up to 12 sessions

Clinical and Counselling Psychologists, deliver up to 20 sessions of evidence-based 1:1 therapy drawing from a number of psychological approaches that include CBT. This level, Tier 3, can include the more severe, complex or entrenched cases suffering common mental health disorders but the majority of cases are complex PTSD. Referrals to Tier 3 can come straight from GP's or are stepped up internally by the other tiers.

Referral by GP via Sci Gateway

#### **Community Adult Mental Health Service**

The Community Mental Health Team is a secondary care service. A GP/Other professional's referral can be made to our service. If we are unable to provide a support service, we can offer guidance on other appropriate community resources that may be able available. The service is available to any adult, who lives in Aberdeenshire and who is experiencing Mental Health difficulties. The individual may be at risk of significant harm, neglect, distress or loss of independence. A person's eligibility for services is decided following a formal assessment of their care needs and priority level.

Referral by GP via Sci Gateway

#### **Community Older Adult Mental Health Services**

The Older Adult MH team is a secondary care mental health service. GP's/other professional's referral can be made to our service via the SCI platform. The team consists of psychiatrists, mental health nurses, occupational therapists, and support worker staff. Teams support people over the age of 65 who are experiencing a severe and enduring Functional mental health condition for example Depression, Bi-polar affective disorder, Anxiety, Schizophrenia. There is also a separate specialist outreach team who provide support and advice for patients with a diagnosis of a Dementia, providing support and advice to patients and their family/carers. Both teams work closely with third sector partners and care management teams to ensure person centred care.

Once a referral has been screened and the eligibility determined, an allocated worker will be appointed who will initiate contact with the individual and the referrer. Our work is based on a recovery focused model where such intervention includes supporting people to achieve their goals through a variety of resources including: One to one support, Therapeutic group activities, providing educational information on managing symptoms, monitoring prescribed medications and signposting to relevant support services.

Referral by GP via Sci Gateway







#### **Child and Adolescent Mental Health Services**

Provide assessment and treatment to young people with emotional, behavioural or mental health difficulties. Covers all of NHS Grampian.

CAMHS support covers depression, problems with food and eating, self-harm, abuse, violence or anger, bipolar disorder, schizophrenia and anxiety, among other difficulties.

Referral by GP via Sci Gateway

#### **Aberdeenshire Community Learning Disability Team**

The service is only able to accept referrals for those individuals who have a diagnosed Learning Disability. The phrase Learning Difficulties can often cause confusion, but this term more commonly relates to a specific learning impairment such as dyslexia and dyscalculia.

There are specialised health services for people with learning disabilities, via an inpatient service -2 wards based at Royal Cornhill Hospital - and an acute liaison nurse working within ARI. The community-based teams are managed by the Health and Social Care Partnerships that cover Aberdeen, Aberdeenshire and Moray respectively.

Referral by GP via Sci Gateway



